

Limited Lifetime Warranty

Seawin Global, LLC. ("Seawin®") warrants to the original consumer purchaser that it will, at its sole option, repair or replace this product or any part of this product, if it confirms that the product is defective in materials or workmanship under normal use and maintenance for the lifetime of this product. This warranty does not apply to commercial installations. Commercial installations shall have a limited warranty of 5 year.

This limited warranty DOES NOT COVER the following:

1. Defects or damage arising from shipping, installation, alterations, accidents, abuse, misuse, lack of proper maintenance and use of other than genuine Seawin® replacement parts, in all cases whether caused by a plumbing contractor, service company, the owner or any other person.
2. WATER DAMAGE, OR DAMAGES RESULTING FROM ABUSE OR MISUSE OR FROM FAILURE TO INSTALL OR MAINTAIN THIS PLUMBING PRODUCT IN ACCORDANCE WITH THE WRITTEN INSTRUCTIONS FURNISHED BY Seawin®
3. USE OF CLEANING PRODUCTS CONTAINING CALCIUM HYPO CHLORITE (CHLORINE), SCOURING POWDERS OR PADS SHALL NOT BE COVERED.
4. THE USE OF SCENTED CANDLES IN CLOSE PROXIMITY WITH THIS PRODUCT CAN RESULT IN PERMANENT STAINING OF THE FINISH.
5. All costs of removal, transportation, labor, reinstallation or other costs including postage and/or shipping costs to obtain warranty service shall be paid by the consumer.
6. ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED. ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR PURPOSE INTENDED ARE SPECIFICALLY EXCLUDED. (Some jurisdictions do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you.)
7. Responsibility for compliance with local code requirements ARE EXCLUDED FROM THIS WARRANTY. (Since local code requirements vary greatly distributors, dealers, installation contractors and users of plumbing products should determine whether there are any code restrictions on the installation or use of a specific product.)
This limited warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or province to province, in which case this limited warranty does not affect such statutory rights.

WARRANTY CONTACT INFO

For service under these warranties, it is suggested that a claim be made through the sales rep or dealer from or through whom the product was purchased, or that a service request (including a description of the product model and of the defect) be sent to the following address:

Seawin Global LLC
200 Centennial Ave Suite 102
Piscataway, NJ 08854 USA